

Quality Assurance for a Global Supply Chain Program

Business Challenge

Our client is a Fortune 200 Consumer Goods company and a global manufacturer and retailer of apparel, footwear & accessories. Our client was seeking to improve delivery of a global supply chain program. This program was already in progress to drive efficiency, speed and responsiveness throughout the supply chain by leveraging flexibility in final destination commitments.

The key issues that faced our client were:

- Complex program organization, including multiple PMOs, part-time resources, and lack of clear business and technical ownership
- Large and complex scope with involvement from stakeholders across the Global Supply Chain
- Overlaps and dependencies with other large supply chain programs
- Entry and Exit requirements for program phases not clearly defined
- Lack of an integrated program workplan

Client & Engagement Quick Facts

- Analysis of internal program audit and 19 interviews with program team members and stakeholders over a one month period
- Developed nearly 200 Inferences, Themes, and Observations to support strategic and tactical recommendations
- Five strategic recommendations were used to redirect the next phase of the project

Business Benefits

We conducted a review of an internal program audit, 19 interviews of program team members and stakeholders, and a thorough review of program artifacts, to determine the root causes of program success and failure. We developed five strategic and 21 tactical recommendations to improve program delivery and assisted our client by providing a prioritized list of strategic and tactical recommendations to enable our client to improve program delivery and increase benefits realization.

About Us

Kenny & Company is a management consulting firm offering Strategy, Operations and Technology services to our clients.

We exist because we love to do the work. After management consulting for 20+ years at some of the largest consulting companies globally, our partners realized that when it comes to consulting, bigger doesn't always mean better.

Instead, we've created a place where our ideas and opinions are grounded in experience, analysis and facts, leading to real problem solving and real solutions – a truly collaborative experience with our clients making their business our business.

We focus on getting the work done and prefer to let our work speak for itself. When we do speak, we don't talk about ourselves, but rather about what we do for our clients. We're proud of the strong character our entire team brings, the high intensity in which we thrive, and above all, doing great work.

Who We Are

Partner Led

Our Partners are personally committed to our clients and lead every engagement.

Experience, Perspective and Passion

We average over 20 years in professional services and bring tailored approaches to every client engagement.

Focused, Collaborative, High-Impact

We work side-by-side with our clients in highly focused teams to solve complex business problems.

Client First

Our highest priority is our client's professional and personal success. We believe clients should expect more.

Guarantee Our Work

We guarantee our clients complete satisfaction every engagement every time.

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